



Australian Government

# Job Access

Driving disability employment



## WORK ASSIST

Support for employees with an **injury, disability** or **health condition**, and their employers

Find out more call JobAccess on **1800 464 800**  
or visit **[www.JobAccess.gov.au](http://www.JobAccess.gov.au)**

# Work Assist

Work Assist is a free service funded by the Australian Government.

Work Assist provides assistance to help people with injury, disability or health condition to continue working in their job.

## For employers

If you have an employee who is finding it difficult to fulfil the essential requirements of their job due to the impact of their injury, disability or health condition, with their permission, you can access Work Assist on their behalf.

Work Assist can be accessed through a Disability Employment Services provider.

## For employees

If you are having trouble fulfilling the essential requirements of your job due to an injury, disability or health condition, you can seek Work Assist support from a Disability Employment Services provider.

## Disability Employment Services

A Disability Employment Services provider can work with both the employer and employee, or just with the employee, to help keep the employee in their job.

Assistance available includes but is not limited to:

- Advice about job redesign
- A comprehensive workplace assessment
- Free workplace modifications and/or special equipment
- Support in the workplace to help manage the impact of the injury, disability or health condition
- Interventions such as occupational therapy, pain management, physiotherapy and psychological counselling.

The Disability Employment Services provider may also link you with other available services, such as the assistance offered by JobAccess.

## Eligibility

To apply for Work Assist, an employee must meet the following requirements:

- Be currently employed
- Have been working in their job for at least eight hours per week on average over a consecutive 13 week period
- Be assessed by the Disability Employment Services provider as having difficulty carrying out the essential requirements of their job
- Be of working age (between 14 years of age and not of Age Pension qualifying age)
- Be an Australian resident (Temporary Protection Visa (TPV)/Safe Haven Enterprise Visa (SHEV) holders should discuss eligibility with a DES Provider)
- Not receiving assistance from another Disability Employment Services provider.

Where a Work Assist Participant moves to a new job with the same employer, the participant may still be provided Work Assist support.

## For more information

Call the JobAccess advice line on **1800 464 800**.

To access Work Assist support and to find a Disability

Employment Services provider go to **[www.JobAccess.gov.au](http://www.JobAccess.gov.au)**.