

## Job requirements guide

The more detailed your job requirements, the more likely you are to find a person well matched to your job vacancy. This template provides a broad overview of the common physical, environmental and interpersonal expectations for a range of roles to assist you when recruiting.

The list provided is a guide only and is not exhaustive, however it offers a good starting point when articulating the requirements of a role.

Job Title	
Hours	
Location	

## **Description of the job**

Include an overview of the overall objectives and responsibilities involved in the job, key tasks and daily routines. Also state any certificates or qualifications required for the role, if applicable.

## Frequency guide

- Constant (ongoing, occurs daily)
- Frequent (occurs 1-2 times daily)
- Occasional (occurs 2-4 times per week)
- Infrequent (occurs once per week or less)



Physical	Essential task y/n	Frequency	Comment
Standing			
Walking			
Sitting			
Bending/twisting the back			
Bending/twisting the neck			
Kneeling/squatting/ crouching			
Climbing e.g. stairs/steps/ladders			
Reaching forward/sideways >30 cm			
Working with hands above shoulder height			
Lifting/carrying e.g. boxes of folders, reams of paper 5-10kg			
Pushing/pulling/dragging			
Gripping/grabbing			
Fine hand coordination			
Holding/supporting any object or person			





Environmental	Essential Task y/n	Frequency	Comment
Work in an indoor/outdoor environment			
Work at heights			
Work in confined spaces			
Operation of equipment/ machinery, or work performed in close proximity to moving parts/objects e.g. computer, photocopiers, paper shredder, security swipe pass, printing press machines, kitchen equipment, urn, cutlery			
Exposure to noise			
Contact with chemicals/ cleaning products e.g. printer toners, car washing cleaners, kitchen cleaning chemicals			
Exposure to fumes/dust			
Managing security/private information			





Interpersonal	Essential Task y/n	Frequency	Comment
Interaction with clients/members of the public e.g. face-to-face, answering phones			
Dealing with highly emotional/conflict situations			
Dealing with difficult/complex negotiation of a personal nature			
Working in a team requiring maintenance of relationships/ communication with others			
Working in isolation or with limited interpersonal interactions/supervision			
Working in a busy environment where time pressures and / or fast work pace may be required with frequent interruptions			
Appearance and grooming, dress standards e.g. office attire, smart casual, uniform, covered shoes			



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