



Australian Government

Have an

unresolved issue?

## Contact

### Complaints Resolution and Referral Service (CRRS)

The CRRS is an impartial service dealing with complaints about:

- Disability Employment Services (DES)
- Australian Disability Enterprises (ADE)
- Disability Advocacy Services

We are here to:

- Help you gain resolution of your issue or problem
- Provide you with information
- Help to improve your experience as either an employee or a jobseeker
- Provide clarity to you on how the complaints process works



Call (toll free)

**1800 880 052**



Email

**[crrs@glresolution.au](mailto:crrs@glresolution.au)**



Visit

**[jobaccess.gov.au/complaints/crrs](http://jobaccess.gov.au/complaints/crrs)**



National Relay Service

**1800 555 677**



Translating and Interpreting Service

**13 14 50**