

Have an unresolved issue?

Contact

Complaints Resolution and Referral Service (CRRS)



Australian Government

The CRRS is an impartial service dealing with complaints about:

- Disability Employment Services (DES)
- Inclusive Employment Australia Services
- Australian Disability Enterprises (ADE)
- Disability Advocacy Services

We are here to:

- Help you gain resolution of your issue or problem
- Provide you with information
- Help to improve your experience as either an employee or a jobseeker
- Provide clarity to you on how the complaints process works

Call (toll free): 1800 880 052

Email: crrs@glresolution.au

Visit: jobaccess.gov.au/complaints-or-report-abuse/make-complaint-report-abuse

National Relay Service (NRS): 1800 555 677

Translating and Interpreting Service (TIS): 13 14 50